

Dear Customer,

This letter is to inform you of new rates for Western Butler County Authority (WBCA) customers that will go into effect in January 2021 and be reflected on the billing statement in February 2021. After performing a detailed analysis of the system and billing structure, the Board of Directors has elected to implement a rate increase of \$0.50 per thousand gallons for the next 4 years. It is projected that after this minimal increase, rates will not be increased again until 2030. The Authority's goal in implementing a 4 year plan is to keep rate increases at a minimum and allow for adequate planning. Rates increases will occur per the below:

Billing Cycle	Usage Charge per 1,000 Gallons	Minimum Monthly Residential Charge	Minimum Monthly Non-Residential Charge
Up to Dec. 31, 2020	\$16.00	\$16.00	\$32.00
Jan. 1, 2021 –Dec. 31, 2021	\$16.50	\$16.50	\$33.00
Jan. 1, 2022 –Dec. 31, 2022	\$17.00	\$17.00	\$34.00
Jan. 1, 2023 –Dec. 31, 2023	\$17.50	\$17.50	\$35.00
Jan. 1, 2024 –Dec. 31, 2024	\$18.00	\$18.00	\$36.00

As costs throughout the industry continue to rise, the staff at WBCA work diligently to manage those costs while still upholding the Authority's commitment to a environmental stewardship and a sustainable future. Rate adjustments are the only way to ensure the reliability and affordability of sewer services for all WBCA customers moving forward. They also support the Authority's commitment to the replacement of aging infrastructure and WPCP upgrade, which will allow uninterrupted services into the future. The new rates will help WBCA continue to address important capital improvements which provide a better quality of life and long-term cost savings to customers through more efficient operations. The 2020 rate adjustment is based on a detailed cost of service analysis to ensure that each customer pays their proportionate share of the costs to providing services. As our customer, you are our most valuable asset. Your continued confidence in the safety and high quality of our services along with our role in protecting the environment remain our primary goals.

WBCA values our customers and we are committed to doing everything we can to keep rate increases and billing changes to a minimum. Please see the WBCA website at www.wbcasewer.com for water conservation tips and other important information.

